



NOTICE FOR GRIEVANCE REDRESSAL CELL MEETING

Date. 12/07/2018

A Grievance Redressal Cell meeting is scheduled to be conducted on 14/07/2018 in the seminar hall of the College at 11.30 a.m. There for all the members of Of Grievance Redressal Cell are requested to attend the same to discuss as per the agenda mentioned below;

Agenda:

1. Opening remarks with welcome address
2. To inform about the Objective of the grievance redressal cell
3. To inform the procedure for lodging complain
4. To select the students' representative from every year as member

Rkumar
PRINCIPAL
K.N. Bakshi College of Education
Bengabad, Giridih
Bengabad, Giridih



Grievance Redressal Cell

K.N.Bakshi College of Education, Karmatand, Bengabad, Giridih,

Jharkhand-815312

Minutes of Grievance Redressal Cell

Date. 14/07/2018

All the members of Grievance redressal cell assembled in the seminar hall of the college, at 11:30 A.M, on 14/07/2018 to attend the meeting called by Principal and chairperson of the grievance redressal cell Dr. Ravindra Kumar. The meeting was resumed as per the fixed time and the following points were discussed in the meeting:

Agenda:

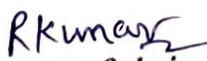
5. Opening remarks with welcome address
6. To inform about the Objective of the grievance redressal cell
7. To inform the procedure for lodging complain
8. To select the students' representative from every year as member

Following members were present in the meeting:

Sl No.	Name	Designation	Committee	Signature
1	Dr. Ravindra Kmar	Principal	Chairman	R Kumar
2	Mr. Ajit kumar singh	Vice-principal	Co-ordinator	Ajit Kumar Singh
3	Mr. Prakash Bardhan	Faculty	Member	Prakash Bardhan
4	Mrs. Reena Saw	Faculty	Member	Reena Saw
5	Mr. Madan Kumar Pandey	Administrative	Member	Madan Kumar
6	Pinku Kumar	Student-1 st .Year	Member	Pinku Kumar
7	Pooja	Student - 1 st .Year	Member	Pooja
8	Tapeshwar Rajak	Student- 2 nd .Year	Member	Tapeshwar Rajak
9	Shwet Sikha	Student - 2 nd .Year	Member	Shwet Sikha


Ajit Kumar Singh
PRINCIPAL
K.N. Bakshi College of Education
Bengabad, Giridih

1. Principal Dr. Ravindra Kumar welcomed all the members in his opening address. He requested all the members to be always very judicious while resolving the grievances of the students, then he requested Mr. Ajit Kumar Singh to inform all about the objective of grievance redressal cell and procedure of lodging the complain.
2. Mr. Ajit Kumar Singh informed that "The Grievance Redressal Cell has been developed to settle the grievances of the students for further strengthening the bond of the students with the institution by providing them with all kind of facilities to a satisfaction level for maintaining a convenient ambience of academic teaching and learning."
3. It was decided that:
 - The students can lodge their grievance through online mechanism in the link provided in college website.
 - The students may feel free to drop the writing (can be anonymous if required) in the grievance/ suggestion box.
 - The Grievance Cell will act upon those cases which have been received by online or from suggestion/ grievance box.
This grievance box will be opened on every Wednesday by Coordinator Mr. Ajit Kumar Singh and the grievances of students must be resolved within 3 to 4 days from the date of opening of the complain box.
4. It was decided to select students from every semester as the member of the grievance redressal cell and they must be present while resolving any grievances of student.
The meeting was closed with vote of thanks.


Signature of chairperson

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KARMATAND, BENGABAD, GIRIDIH


Signature of coordinator



PRINCIPAL

K. N. Bakshi College of Education



NOTICE FOR GRIEVANCE REDRESSAL CELL MEETING

Date. 04/09/2019

A Grievance Redressal Cell meeting is scheduled to be conducted on 05/09/2019 in the Principal office of the College at 11.00 a.m. There for all the members of of Grievance Redressal Cell are requested to attend the meeting.

R. Kumar
PRINCIPAL
PRINCIPAL
K.N. Bakshi College of Education
Bengabad, Giridih

Asit Anand
PRINCIPAL
K. N. BAKSHI COLLEGE OF EDUCATION
KARMATAND, BENGABAD, GIRIDIH



K.N.Bakshi College of Education, Karmatand, Bengabad, Giridih,

Jharkhand-815312

Minutes of Grievance Redressal Cell

Date. 05/09/2019

A meeting of grievance redressal cell was called by principal to resolve a genuine grievance received from Miss. Dirl Dinna student of 2nd Year regarding "Water leakage from taps of bath room".

Following members were present in the meeting:

Sl No.	Name	Designation	Committee	Signature
1	Dr. Ravindra Kmar	Principal	Chairman	RKumar
2	Mr. Ajit Kumar Singh	Vice-principal	Co-ordinator	Ajit Kumar Singh
3	Mr. Prakash Bardhan	Faculty	Member	Prakash Bardhan
4	Mrs. Reena Saw	Faculty	Member	Reena Saw
5	Mr. Madan Kumar Pandey	Administrative	Member	Madan Kumar Pandey
6	Nilkanth Prasad Verma	Student 1 st .Year	Member	Nilkanth Prasad Verma
7	Rashmi Das	Student 1 st .Year	Member	Rashmi Das
8	Pinku Kumar	Student 2 nd .Year	Member	Pinku Kumar
9	Pooja	Student 2 nd .Year	Member	Pooja

Principal welcomed all the members and then coordinator Mr. Ajit Kumar Singh read out the hand written grievance letter of Mr. Ganesh Marandi student of 2nd Year received from complain box.

It was decided to call on a plumber for the reparation of the taps and check all other pipe lines to check the water leakages. At the same time coordinator Mr. Ajit Kumar Singh requested all the members to be vigilant about the cleanliness and sanitization for the hygienic ambience of the campus.


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Bengabad, Giridih

Since there was no other point to discuss so the meeting was concluded with vote of thanks.

RKumar

Signature of chairperson

PRINCIPAL

K. N. BAKSHI COLLEGE OF EDUCATION
KARMATAND, BENGABAD, GIRIDIH

Asst Anand

Signature of coordinator

Asst Anand

PRINCIPAL

K. N. BAKSHI COLLEGE OF EDUCATION
KARMATAND, BENGABAD, GIRIDIH



K.N.Bakshi College of Education, Karmatand, Bengabad, Giridih,

Jharkhand-815312

Minutes of Grievance Redressal Cell

Students were not allowed to come to College due to Covid 19 pandemic short down for the academic year 2020-21, there for there was no such grievances to resolve.

R Kumar
Signature of chairperson
PRINCIPAL
K. N. BAKSHI COLLEGE OF EDUCATION
KARMATAND, BENGABAD, GIRIDIH

Ajit Kumar
Signature of coordinator

Ajit Kumar
PRINCIPAL
K N Bakshi College of Education
Bengabad, Giridih



K.N.Bakshi College of Education, Karmatand, Bengabad, Giridih,

Jharkhand-815312

Minutes of Grievance Redressal Cell

Students were not allowed to come to College due to Covid 19 pandemic short down for the academic year 2021-22, there for there was no such grievances to resolve.

R Kumar

Signature of chairperson

PRINCIPAL
K. N. BAKSHI COLLEGE OF EDUCATION
KARMATAND, BENGABAD, GIRIDIH

Anil Kumar

Signature of coordinator

Anil Kumar

K. N. BAKSHI College of Education
Bengabad, Giridih



NOTICE FOR GRIEVANCE REDRESSAL CELL MEETING

Date. 05/08/2022

A Grievance Redressal Cell meeting is scheduled to be conducted on 06/08/2022 in the seminar hall of the College at 11.00 a.m. There for all the members of of Grievance Redressal Cell are requested to attend the meeting.

R. Kumari
PRINCIPAL

Ajit Kumar
PRINCIPAL
K. N. BAKSHI COLLEGE OF EDUCATION
KARMATAND, BENGABAD, GIRIDIH



K.N. Bakshi College of Education, Karmatand, Bengabad, Giridih,

Jharkhand-815312

Minutes of Grievance Redressal Cell

Date. 06/08/2022

Co-ordinator Mr. Ajit Kumar Singh requested Principal Dr. Ravindra Kumar to call a meeting of grievance redressal cell after receiving some grievance letter of students.

Principal called a meeting on 06/08/2022, at 11.00 A.M. in seminar hall.

Following members present in the meeting:

Sl No.	Name	Designation	Committee	Signature
1	Dr. Ravindra Kmar	Principal	Chairman	RKumar
2	Mr. Ajit Kumar Singh	Vice-principal	Co-ordinator	Ajit Kumar Singh
3	Mr. Prakash Bardhan	Faculty	Member	Prakash Bardhan
4	Mrs. Reena Saw	Faculty	Member	Reena Saw
5	Mr. Madan Kumar Pandey	Administrative	Member	Madan Kumar Pandey
6	Niraj Kumar	Student 1 st . Year	Member	Niraj Kumar
7	Pooja Kumari	Student 1 st . Year	Member	Pooja Kumari
8	Anand Kumar Tiwari	Student 2 nd . Year	Member	Anand Kumar Tiwari
9	Shalini	Student 2 nd . Year	Member	Shalini

Coordinator Mr. Ajit Kumar Singh read out the grievance letters one by one for discussion to resolve the grievances;

- i. Mr. Rajendra Tudu student of 2nd year mentioned in his grievance letter that there are no dustbins inside the campus to put the garbage. It was decided to purchase some dustbins and will be kept in every stair and ground floor for the use of students and staffs.

- ii. Miss. Laxmi Kumari student of 2nd year suggested to provide proper sitting facility in the reading room of the library to read comfortably inside the reading room.

It was decided to inform library in charge to arrange proper sitting arrangements in the reading rooms. Mr. Madan Kumar Pandey was advised to follow up the matter and confirm about the arrangement.

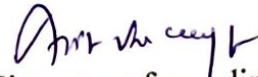
After resolving these two grievances there was no other grievances or suggestions to resolve so the meeting was closed with vote of thanks.



Signature of chairperson

PRINCIPAL

**K. N. BAKSHI COLLEGE OF EDUCATION
KARMATAND, BENGABAD, GIRIDIH**



Signature of coordinator



PRINCIPAL

**K. N. BAKSHI COLLEGE OF EDUCATION
KARMATAND, BENGABAD, GIRIDIH**



NOTICE FOR GRIEVANCE REDRESSAL CELL MEETING

Date. 22/11/2022

A Grievance Redressal Cell meeting is scheduled to be conducted on 26/11/2022 in the seminar hall of the College at 11.00 a.m. There for all the members of of Grievance Redressal Cell are requested to attend the meeting.

Principals
PRINCIPAL

**K.N. Bakshi College of Education
Bengabad, Giridih**



K.N.Bakshi College of Education, Karmatand, Bengabad, Giridih,

Jharkhand-815312

Minutes of Grievance Redressal Cell

Dt. 26/11/2022

A meeting was called on 26/11/2022 to resolve the grievances received from some students.

The meeting of grievance redressal cell was conducted in the seminar hall.

Following members were present in the meeting;

Sl No.	Name	Designation	Committee	Signature
1	Dr. Ajit Kumar Singh	Principal	Chairman	Ajit Kumar Singh
2	Mrs. Reshma Agrwal	Faculty	Co-ordinator	Reshma Agrwal
3	Mr. Prakash Bardhan	Faculty	Member	Prakash Bardhan
4	Mrs. Reena Saw	Faculty	Member	Reena Saw
5	Mr. Madan Kumar Pandey	Administrative	Member	Madan Kumar Pandey
6	Niraj Kumar	Student 1 st .Year	Member	नीरज कुमार
7	Pooja Kumari	Student 1 st .Year	Member	Pooja Kumari
8	Anand Kumar Tiwari	Student 2 nd .Year	Member	Anand Kumar Tiwari
9	Shalini	Student 2 nd .Year	Member	Shalini

In the welcome remarks Principal, Dr. Ajit Kumar Singh congratulated all the members for their efforts to maintain a cordial ambience in the campus and encouraged them to keep up this attitude.

Mrs. Reshma Agrwal, coordinator red out the grievance letter received;

- Mr. Siraj Ansari, student of 1st year suggested for activating the wifi system in the campus for use.

Computer operator was instructed to work on wifi so that students and staffs can use in the teaching learning process inside the campus.

Ajit Kumar Singh
PRINCIPAL
K N Bakshi College of Education
Bengabad, Giridih

- ii. Mr. Dheeraj Kumar Soni, student of 2nd year suggested that Library should be updated with collection of new books, journals and magazines.

The grievance committee decided to advice library committee to update the library by keeping verity of books, magazines and journals as per the requirements of the users.

The meeting was concluded with vote of thanks, since there was no other grievance or suggestion for discussion.



Signature of chairperson

PRINCIPAL

**K. N. Bakshi College of Education
Bengabad, Giridih**



Signature of coordinator



NOTICE FOR GRIEVANCE REDRESSAL CELL MEETING

Date. 11/02/2023

A Grievance Redressal Cell meeting is scheduled to be conducted on 14/02/2023 in the seminar hall of the College at 11.00 a.m. There for all the members of of Grievance Redressal Cell are requested to attend the meeting.

Amit Singh
PRINCIPAL
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Bengabad, Giridih



K.N. Bakshi College of Education, Karmatand, Bengabad, Giridih,

Jharkhand-815312

Minutes of Grievance Redressal cell

Dt. 14/02/2023

A meeting was called on 14/02/2023 to resolve the grievances received from some students.

The meeting of grievance redressal cell was conducted in the seminar hall at 11.00 A.M.

Following members were present in the meeting;

Sl No.	Name	Designation	Committee	Signature
1	Dr. Ajit Kumar Singh	Principal	Chairman	Ajit Kumar Singh
2	Mrs. Reshma Agrwal	Faculty	Co-ordinator	Reshma Agrwal
3	Mr. Prakash Bardhan	Faculty	Member	Prakash Bardhan
4	Mrs. Reena Saw	Faculty	Member	Reena Saw
5	Mr. Madan Kumar Pandey	Administrative	Member	Madan Kumar Pandey
6	Rakesh Kumar Singh	Student 1 st . Year	Member	Rakesh Kumar Singh
7	Kanchan Kumari	Student 1 st . Year	Member	Kanchan Kumari
8	Niraj Kumar	Student 2 nd .Year	Member	Niraj Kumar
9	Pooja Kumari	Student 2 nd .Year	Member	Pooja Kumari

At the onset of the meeting Principal Dr. Ajit Kumar Singh delivered his welcome remarks and requested all the members to act promptly always for resolving the grievances of the students.

Mrs. Reshma Agrwal tabled the grievances/ suggestion letters of the students for discussion and further action.

- i. Miss. Manisha Kumari, Mr. Deepak Kumar and Mr. Arvind Kumar Verma students of 1st year expressed their grievances that they could

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not able to avail the college bus facilities since the bus route is not close to their place.

In presence of aforementioned three students, it was finalised that the college bus will be diverted as per the required route of those students. Students are also advised to be present on the bus stop bit early so that college bus can reach in time at college.

- ii. Mr. Anurag Rana, student of 2nd year complained about the non-functional fans in the class room.

The grievance was resolved by instructing the electrician to check all the fans and make them functional.

Mrs. Reshma Agrwal concluded the meeting with the vote of thanks after resolving the above two grievances lodged by the students.

Anurag Rana

Signature of chairperson

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Bengabad, Giridih**

Reshma Agrwal

Signature of coordinator